



TOP FORM

Grand Honest Food Cooked to Perfection

ISSUE NO 1 2021

Benefits and a better
quality of life on
Tupgill Estate

FROM US TO YOU

A NEW APPROACH TO
HOSPITALITY IN THE
DALES

FORWARD THINKING



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MENTALLY REWARDING
HARD WORK AND
DEDICATION



WELCOME

TO THE SADDLE ROOM

By Leo Morris- Proprietor
And The Management Team

Now & Then!

We are the Saddle Room Restaurant

A Lovingly restored racing stables and country estate providing luxury accommodation and exceptional hospitality amidst the unspoilt Yorkshire Dales and Horseracing community

We are in a busy tourist area adjacent to the famous 'Forbidden Corner' offering all-day dining

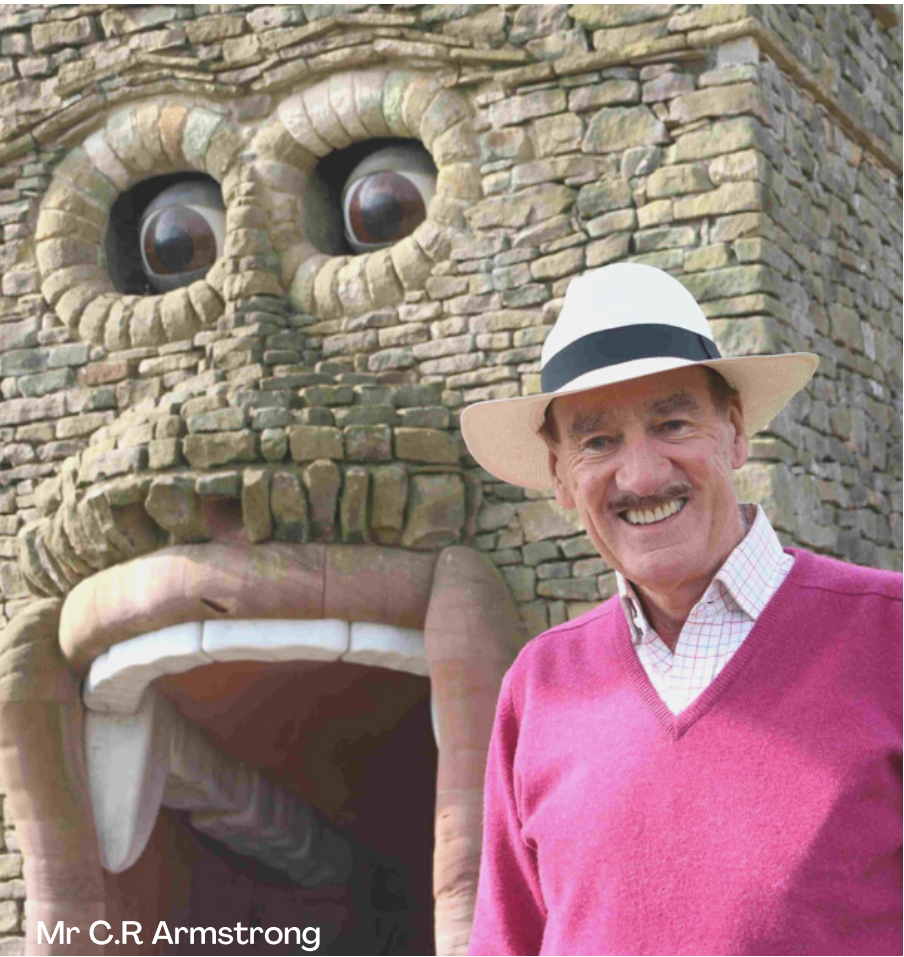
Pub & Brasserie Dining for 100 Pax - Diverse dining from breakfast, sandwiches, locally sourced steaks to classic brasserie & seasonal dining. Sunday lunch is a real crowd pleaser and is traditionally carved at your table using only the finest local quality ingredients

We also have our unique Bell Barn banqueting hall for up to 150 seated guests

& 9 newly refurbished 5 Star Standard en-suite guest rooms & 7 on-site Self-Catering Cottages

This is an exciting opportunity to work with a forward-thinking company. With new developments within the estate and a company commitment to investing and nurturing our employees you are making a sound investment for your future career





Mr C.R. Armstrong



Mr N.R. Armstrong

The brainchild of Mr C.R.Armstrong CMG O.B.E, the Forbidden Corner was originally built in the 1980s as a private folly but due to public demand was subsequently opened to the public. The family visit periodically throughout the year

Fast forward to 2014 and the birth of The Saddle Room Restaurant.

Initially it was designed to be a small family run restaurant say 50 covers maximum OOPS !! Now we have 7 Cottages , 9 Bed and Breakfast Rooms, wedding venue and 120 cover Restaurant ...

Thanks to a very successful life in Ecuador and their company Agripac this has supported constant renovation and building works for almost 25 Years continually. Since 1972 Agripac has served the Ecuadorian agricultural market, offering a vast product line, including seeds, herbicides, fertilizer, animal feed production, pet food, and animal health.



Caffer

We are privately owned and do not report to shareholders our aim is to continue to grow our business and support our staff and their wellbeing



ITS JUST WHAT WE DO

➡ Fair Tip Policy



All staff at all levels get a share of the gratuities. We use the biometric data to work out an hourly amount and this is multiplied by the hours you work.

DID YOU KNOW :- A full time member of staff can earn an extra £2000 + per year in tips. We leave the declaration to you.

DID YOU KNOW :- The Rate of tips are growing at almost 15% year on year

➡ Staff Discount Got Better



As of July 2021 Staff Discount is now at 20% for meals and for drinks

DID YOU KNOW :- WE have Given as a total over £10,000 back as Staff Discount under the 10% rate

➡ Better Quality of Life



If your lucky enough to live here on the Tuppill Park Estate we can guarantee Self Contained Accommodation for you.

We regularly refurbish our Staff Accommodation and include all bills. We are in the heart of the Yorkshire Dales and walking, cycling, running are all within easy reach as well as a good old fashioned pub !!

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YOU ARE AT THE HEART OF WHAT WE DO

Ey Up

As a staff member here at The Saddle Room we want you to feel part of something unique & special. It's not just a job but a vocation. **WE** are a team striving for better & striving together as one.

As a management team, we strongly believe in supporting each & every member of the team & ensuring we are providing a happy safe working environment & an attainable work/life balance alongside company progression routes and job security.

ITS JUST WHAT WE DO

➔ Awards

FLAVOURS OF
HERRIOT
COUNTRY AWARDS 2019
WINNER

We win many awards locally including best local Restaurant and best family dining Restaurant. We also regularly attain AA 5 Stars

When we win we share our success and always try our best to take as many people as we can to the awards.

We have always had top marks from the EHO and safety and hygiene is a top priority.



Leo Darren and Ria with the Team receiving another award

➔ Accommodation Discount



We understand family pressures so why not take advantage of our £60 per night Friends and Family rate

DID YOU KNOW :- We have 7 Cottages all done to the highest standard as well as 9 bed and breakfast rooms . Future plans are afoot and unconfirmed but rumours are Log Cabins and more exciting residential experience's

➔ Hard Working energetic Team



Hospitality is tough and a real way of life. Here at The Saddle Room our ethos has always been to work hard and play hard.

Yes it can be late nights and long days but we really are trying our best to be different our staff feel like a family and never a number ! With good humour and professional work we can tackle anything.



RECOGNISE AND REWARD STAFF

ee ba gum!

Be part of something!

Consistency is key:- Our staff retention is always our key goal. In order to attain this, we like to give back that little extra hence just a few examples.....

:-)

Recommend a friend and receive a £60 Voucher



NEW:- If you recommend a friend to us as of 1st July and they successfully take on employment after a trial period we will give you a £60 Voucher

➔ We Are Better Connected



We have had many meetings with our MP and now have Fibre to The Premises as well as 5G coming soon thanks to Tupgill Park and The Saddle Room as well as the Local Community

This allows us to have a better quality of life and we are exploring new apps to help with Maintenance and cleaning schedules..

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Bell Barn Weddings



Bell Barn Exterior



The Paddock Dining



Guest Accommodation



Scran



FINAL FURLONG

Si Thee

By Leo Morris- Proprietor
And The Management Team



This past 18 months have been the most challenging times I have ever known, and the Hospitality business has really needed a defibrillator to get going again. We are suffering not only the worst pandemic for over 100 years but a real lack of skilled workers within the industry. I am confident that with a record level of investment in recruiting, staff perks, equipment & advertising we can become the employer of choice within the local area. Bottom line is we genuinely feel part of a family here and want people to be happy.

We are so lucky to have 500 acres of beautiful Family owned estate here and strong backing for the long term future. We have so many exciting plans and a great road ahead of us. Things will be bumpy and might not always go as we suspected but the old proverb of Fail to Plan – Plan to Fail comes to mind.

We are always open to talk through any concerns you have and always operate an open door policy (especially if you have Cake and a Coffee)

Thanks for reading and on Behalf of Myself, The Management Team and The Armstrong Family, Thanks for reading.

There is not a one size fits all approach and we really are working tirelessly to give our staff the maximum benefits that the business can allow whilst trying our best to protect staff and give everyone a better quality of life. We so passionately want our staff to be happy and have a great career ahead of them.

L. Morris

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It will be hard but we feel the rewards are there.

